TaiRox™ Memo
Sage 300 2020.1 Multiple Contacts

Hooray for Sage! In our opinion the multiple contact features added to Sage 300 2020.1 represent solid functionality, elegantly implemented. Several TaiRox products already support Sage's multiple contacts, as described below. The gaps noted we consider to be minor and expect these to be filled in future Sage releases.

Productivity Tools: We have provided multiple contact functionality in A/R and A/P since 2014. Our current release of Productivity Tools will work in one of two ways. If the Sage multiple contact feature is activated and licensed, then our Extended user interfaces will show Sage's multiple contacts and continue to provide SmartFinders and other features. If the Sage multiple contacts feature is not activated or not licensed, then our user interfaces will continue to work as they have for many years. The current release of Productivity Tools has a utility to convert our multiple contacts into Sage's multiple contacts if and when this becomes desirable.

Copy Company: Sage's multiple contacts can be copied from company to company. Copy Sage contacts, Productivity Tools contacts or both.

Fast Data Integrity: There is no integrity checking currently built into Sage's multiple contacts feature. Deleting a contact leaves various orphans. No problem - Fast Data Integrity will check for and delete orphan records.

Optional Field Manager: Sage's multiple contact optional field tables have been added to the tables supported by Optional Field Manager.

SOX Backup Enterprise: The Fast Data Integrity option will check for multiple contact orphans.

Minor Quibbles: There is no obvious way to see, for a given contact, all of the customers and vendors that it is connected to. A simple report can be written when this is required … or perhaps someone will write a Contacts Inquiry program.

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